



AMERICAN WATER

BOIL WATER NOTICE

14 July 2014

American Water – Fort Hood water utility, PWSID #0140107, has issued a "Boil Water Alert" for customers in the effected locations below due to: *The loss of potable water supply from Fort Hood's water supplier*

Due to the above conditions which have occurred recently in the water system, the Texas Commission on Environmental Quality has required the system to notify all customers to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to consumption. The water should be brought to a vigorous rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source. When it is no longer necessary to boil the water, water system officials will notify you.

The "**Boil Water Notice**" order will remain in effect until officials from American Water receive confirmation from laboratory analysis that your water quality meets drinking water standards. Upon confirmation, American Water will issue an "*All Clear*" order to customers.

Affected Areas and Locations: *All housing areas, all of main cantonment of Fort Hood, including CRDAMC.*

No known contaminant has been identified; this BOIL WATER notice is a precautionary measure only!

For more information please contact:

Fort Hood Service Desk – (254) 287-2113

OR

American Water - (254) 213-0382