

Installation Adjutant General ID Cards:

REQUIRED: Sponsor must be present for all transactions or dependent must have verified DD Form 1172 (Application for ID Cards/ DEERS enrollment) current and valid general or special power attorney must state ID Cards/ DEERS Enrollments.

Due to the Homeland Security Presidential Directive-12, two forms of identification are required to process ID cards for all adults.

Removal of SSNs from DOD ID Cards

SSNs will no longer be printed on ID cards and should not be relied on as a unique ID number. These changes are being made by the Department of Defense to protect the identity information of cardholders. Changes to ID cards will occur when the cardholders expired cards are renewed. The removal of SSNs will occur in three phases, all of which occur upon ID card renewal.

Acceptable Forms of ID:

Drivers License (not expired)

State ID (not expired)

Military ID (not expired)

Passport

Birth Certificate

Social Security Card or Letter from Social Security Administration (SSA) with name and Social Security Number on it

W2 Form

Current Voters Registration

IDENTIFICATION CARDS DEERS
OFFICE BUILDING 18010
1st Floor - Room B115
Battalion Ave & T.J. Mills Blvd.

For Information Call
Phone: (254) 553-4444
Fax: (254) 287-7419

Monday, Tuesday, Wednesday,
& Friday 7:30 am to 3:30 pm
Thursday 9:00 am to 3:30 pm

Online Appointment Scheduling:

http://www.hood.army.mil/dhr/idcards_info.aspx

Note: During the lunch hours of 11:00 am -1 pm (Mon-Fri), extended wait times may occur due to employee rotational lunch break.

For Information Call
Phone: (254) 553-4444
Fax: (254) 287-7419

E-mail:
hood.dhr.iag.idcards
@conus.army.mil



Carl R. Darnall Army Medical Center
Public Affairs & Marketing Office
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DARNALL
ARMY MEDICAL CENTER



DEERS

Defense Enrollment Eligibility Reporting
System and AG ID Card Information

Under TRICARE, you are responsible for choosing your health plan. If you choose TRICARE Prime, enrollment is required. Now that you have a choice, it is more important than ever to keep your personal information up to date in DEERS.

About DEERS

The Defense Enrollment Eligibility Reporting System (DEERS) is a worldwide database of service members, their family members, retirees and their family members. It is used to:

- Verify eligibility for the Uniformed Services Benefits (such as Health Care)
- Register active duty and retirees for benefits
- Register family members and legal dependents for benefits (Sponsors must show proof of eligibility for their families & Dependent parents must meet legal criteria)
- Update information when events (promotion, marriage, divorce, births, deaths, etc.) effect benefits.

All children must be enrolled in DEERS to verify eligibility for medical care.

Updating DEERS Information

Active duty & their family members:
See your unit Personnel Actions Center

Retirees and family members:
Contact the Copeland Soldier Service Center.
ID Card Section, BLDG. 18010

To Verify DEERS Enrollment
Call 1-800-538-9552



To change DEERS information
Please visit:

addrinfo@osd.pentagon.mil

or mail to:

DEERS Support Office

ATTN: COA

400 Gigling Rd.

Seaside, CA 93955-6771

Address changes may be made by calling
1-800-538-9552

About CHCS

The Composite Health Care System (CHCS) is a database of patients using the Military Health Care System. CHCS is used to:

Make and track appointments, enter and track prescriptions, consults and results

Keep a historical record of Health Care:

- Register babies born at Darnall, Newborns are given a certificate of birth (NOT a legal Birth Certificate)
- Check patient's eligibility for medical appointments and care in DEERS
- Update patient's contact information

Frequently Asked Questions...

Q How do I enroll my new baby in DEERS?

A Take a copy of the baby's social security card and legal birth certificate to your unit Personnel Actions Center (PAC) or to the Copeland Soldier Service Center.

Q How do I get an ID card for my new wife/husband.

A Take a copy of the marriage license to the unit PAC or Copeland Soldier Service Center

Q I am retiring soon, how do I continue my health benefits?

A Update your information in DEERS and re-enroll in TRICARE Prime as a retiree.

Q When does a child need his/her own ID card?

A When a child turns age 10, when both parents are in the military service, or when single parents leave children with family or friends for deployments.

Q Can I enroll my grandchildren in DEERS?

A Only if they are legally adopted (can be enrolled when adoption proceeding begins).

Telephone Directory

Birth Clerk.....286-7184

Health Benefits.....288-8155

Copeland Soldier Service Center

ID Card Section.....287-2518

Retirement Service287-5210

DEERS Information

1-800-538-9552

DEERS Online

Addrinfo@osd.pentagon.mil