

## Our Mission:

The Carl R. Darnall Healthcare System provides evidenced-based, patient and family centered care to Warriors, Veterans, and Family Members. We sustain a resilient community capable of supporting the Army Force Generation Cycle and Warriors as they transition to Veteran status. We maintain a collaborative partnership with the community and strive to lead the healthcare industry in patient satisfaction, quality, innovative research and Graduate Medical Education as we train the next generation of healthcare leaders-all while placing the needs of the patient first and remaining the Department of Defense healthcare system and employer of choice.

## Our Vision:

“Be the premiere Healthcare System in America, singularly focused on honoring our Service Members, Veterans and Family Members with compassionate, world-class healthcare, by consistently bringing value and inspiring trust - one patient at a time.”



Carl R. Darnall Army Medical Center  
Public Affairs & Marketing Office  
Fort Hood, Texas 76544

CRDAMC HO 859  
1 Feb 2013



**Rapid Response  
System**

**DARNALL**  
ARMY MEDICAL CENTER



## How to Call:

Providing safe, quality care for you and your family is Darnall's top priority.

- If you feel that anything is compromising your care, please speak up. Let our staff know your concerns.
- Ask any staff member to activate the Rapid Response System (RRS) when there are warning signs that the patient is getting sicker and/or you have concerns about the patient's care.
- The patient will promptly be assessed by the staff and may activate the RRS.
- If you have any questions during your time in the healthcare center, please ask your unit's Supervising Nurse who will be happy to answer your questions.

“ Providing safe, quality care for you and your family is Darnall's top priority.”

## What is the Rapid Response System?

The purpose of the Rapid Response System is to help before there is a health crisis. Anytime someone is in the hospital there can be unexpected events that may cause the patient to stay in the hospital longer or lengthen the recovery process. Patients are likely to experience changes in their condition just after surgery, during medical test, or anytime a patient is recovering from an illness. The RRS provides you with extra help when you have concerns about your own care or the care of a family member.

## Warning Signs that a patient is getting sicker:

- When something just does not look or seem right with the patient
- Confusion or altered mental status
- Changes in respiration or difficulty breathing
- Changes in the heart rate
- A drop in blood pressure
- Changes in urinary output (increase or decrease)

