

The following pictures are of CRDAMC employees who received awards at the Hood Hero Awards Ceremony held on May 14, 2013 at the Club Hood Grande Ballroom. They are the winners for the 2QT/FY13 Customer Service Incentivized Awards Program.



Figure 1: HOOD HERO INDIVIDUAL QUALITY AWARD, Mr. Larry Black from WTB,



Figure 2: SERVICE PROVIDER AWARD, Harker Heights Medical Home.

Names of staff from left to right: Personnel receiving the award on behalf of the clinic:

- Dr. Pamela Gross, Family Care Physician
- Noel Webster, Group Practice Manager
- Donna Honore holding the certificate
- Medical laboratory technician TondaLoa Ivery
- Health System Specialist Tricia Corbin, LVN
- Dr. Raymond Glover, Family Care Physician



Figure 3: CUSTOMER SERVICE "WARRIOR" AWARD, Ms. Mariaelena Tice from Thomas Moore Health Clinic



Figure 4: VOLUNTEER OF THE QUARTER FOR CRDAMC, CPT Heather Alsop-Morton from Infection Control.



Figure 5: SERVICE PROVIDER AWARD, Optometry Service, CPT Brittany Ellis receiving the award on behalf of the clinic.



Figure 6: VOLUNTEER OF THE QUARTER, 1LT Kendrick Wooten from WTB.



Figure 7: CUSTOMER SERVICE "WARRIOR" AWARD, Ms. Mariaelena Tice from Thomas Moore Health Clinic.



Figure 8: CUSTOMER SERVICE "WARRIOR" AWARD, Ms. Linda Houston, from Thomas Moore Health Clinic.